



Payment and Billing updates

Monthly Membership , Self pay and Supplement purchases:

No significant changes, these charges will still continue to process through Hint Health as usual.

Copays and Insurance balances:

Copays and insurance balance payments will no longer be processed through Hint Health , they will be processed through Elation Health, our Electronic Medical Records system.

Healthy Connections will no longer be able to use the card on file through Hint Health to run copays and insurance balances. ***Please ask Isa for a link where you can add your payment information as Elation Health requires the patients to input card information.***

****If you choose to not keep a card on file through Elation Health you will be responsible to provide payment information before your scheduled appointments. If you receive a bill in the mail , you will have to call to make a payment with card information handy or mail in a check as online payments are currently not active .***